

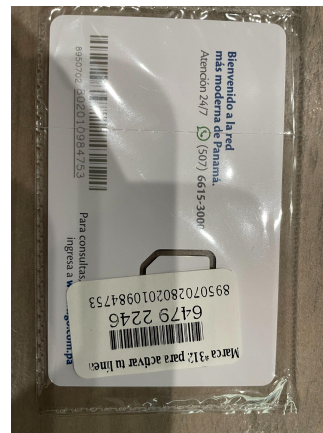
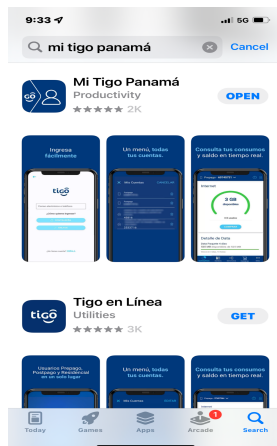
Instructions for activating and loading funds onto your Tigo SIM

The step by step English instructions below were compiled to allow you to activate your Tigo SIM card using a credit card. You will be purchasing 'funds' to add to your SIM card balance and then using those funds to purchase an Unlimited Data plan. That plan will allow you to use WhatsApp to make calls to any other WhatsApp user. It also includes Tigo to Tigo cellular calling and SMS service.

- ***If for any reason you are not able to complete the purchase or activation, you can ask for help from the hotel staff when you arrive.***
- ***Make sure your phone is unlocked. Otherwise you will not be able to use any SIM card except for the one from your home operator.***
- ***When you do switch your SIM card, WhatsApp will ask you if you want to keep the WhatsApp number already associated with your phone - you will answer **YES** to keep your existing number in use.***
- ***Once the SIM card is activated you will be receiving promotional text messages very often in Spanish.***
- ***Purchasing a 7 day Unlimited Data Package for \$5 is recommended. If you are staying for longer you can purchase additional funds - \$3 - to purchase a new smaller plan. You may also purchase prepaid value cards at the local bodegas and add the funds to phone without using a credit card.***
- ***Your credit card will not be charged automatically when the 7 Day Unlimited plan ends***

Download the **Mi Tigo Panama** App before you leave for Panama. You will be able to access the app using the WiFi at the airport in Panama when you arrive.

You will only be able to register the SIM card once you get to Panama as you must be connected to the Tigo Cellular network.



Insert SIM card. Now that you are in Panama will be connected to the Tigo network and you will get a text message in Spanish saying 'Bienvenido Tigo' - Welcome to Tigo

BIENVENIDO A TIGO!.
Estamos felices de tenerte
aquí. Activa tu línea
marcando *312. Conoce
como en el siguiente link:
<https://tgo.la/rtzR6cdWRd>

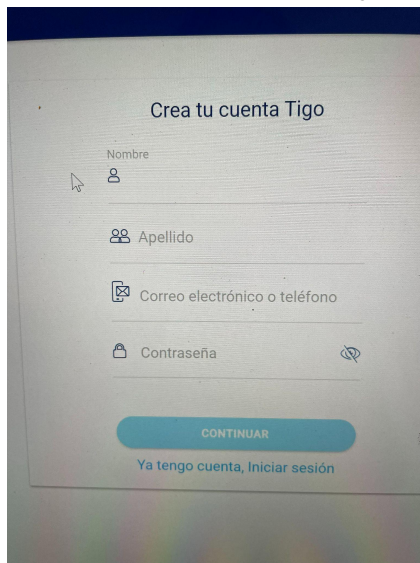
Dial *312 and you will get a message indicating the SIM is now active.

GENIAL! Tu nueva línea
[61691991](https://tgo.la/rtzR6cdWRd) ya está activa.
Recarga, compra paquetes
y consulta tus consumos
en Mi Tigo: [https://tgo.la/
PtIWfSTWfi](https://tgo.la/PtIWfSTWfi)

Open the Mi Tigo App on your phone

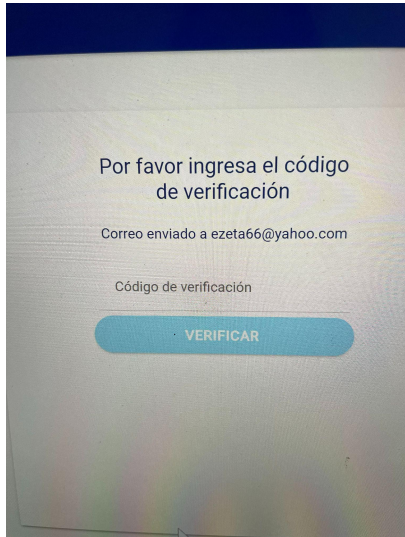
After activating the SIM card, you will need to register your account. You will enter the following information on the screen below and press "CONTINUAR" to continue the registration. A code will be sent by text message to your phone.

1. Nombre - **First Name**
2. Apellido - **Last Name**
3. Correo electrónico o teléfono - **SIM Card Phone number (to receive a text message)**
4. Contraseña - **Password** **The password must have 8 characters including at least one character of each of these - Upper Case, lower case, numbers and symbol**



The screenshot shows a mobile app interface for creating a Tigo account. The title is 'Crea tu cuenta Tigo'. There are four input fields: 'Nombre' (First Name), 'Apellido' (Last Name), 'Correo electrónico o teléfono' (Email or Phone Number), and 'Contraseña' (Password). Each field has a corresponding icon (person, two people, envelope, and lock). Below the fields is a blue button labeled 'CONTINUAR'. At the bottom, there is a link that says 'Ya tengo cuenta, Iniciar sesión' (I already have an account, Log in).

You will receive a message "Por favor ingresa el código de verificación" Enter the code that you receive in the text message where it says **"Codigo de verification"**



Press "Verificar" to verify the code.

To continue registration, you will get a screen asking for the following:

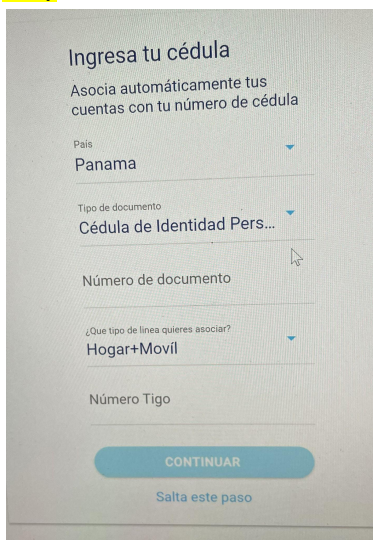
Pais - Country **YOU MUST SELECT PANAMA**

Tipo de documento - Type of document. **Select Passport**

Numero de documento - Document number. **Enter Passport number**

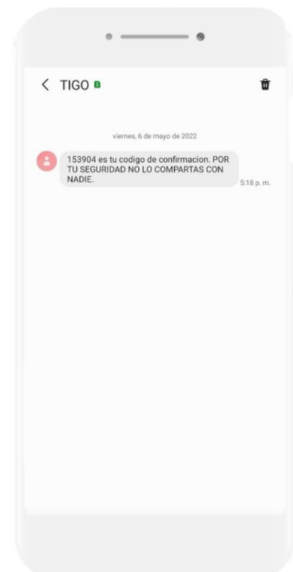
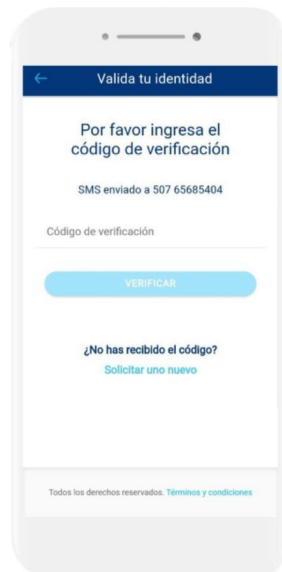
Que tipo de linea quieres asociar - Type of Service. **Select Movil (Not Hogar+Movil as shown below)**

Numero Tigo - SIM phone number **You will enter the 8 Digit phone number on the back of the SIM Card package (starting a '6')**



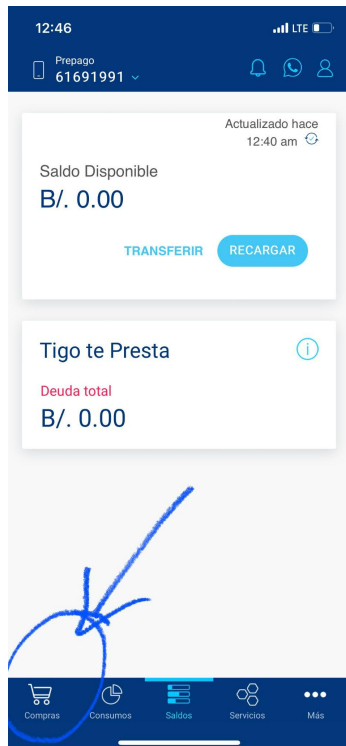


After activating the SIM card, you will need to funds to your account to make phone calls. add funds to your account to make phone calls or buy data packages. Select PANAMA and enter your SIM Card phone number again.

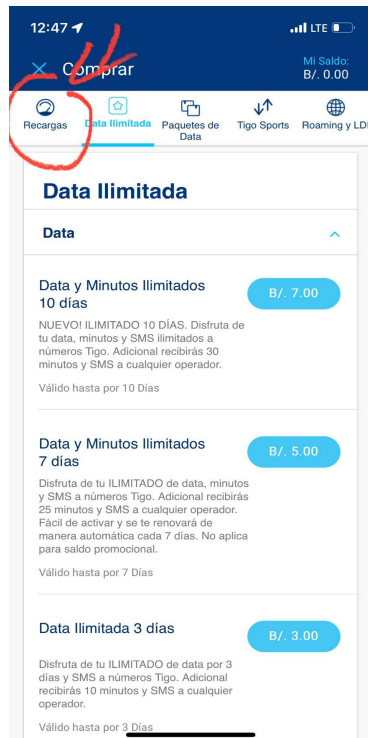


You will receive a new verification code by text message add Enter that code to complete the verification.

You will be brought a screen showing available balance (Saldo Disponible). On the bottom of the screen you will see a Shopping Cart with the word "Compra" (Buy). **Select the cart to continue to add funds to your account.**

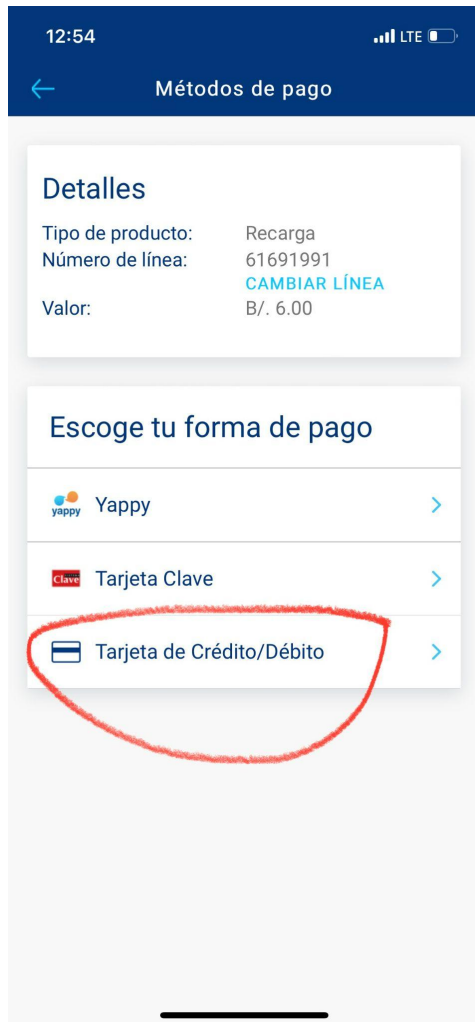


At the top of the screen **select Recargas** to add the funds to your account

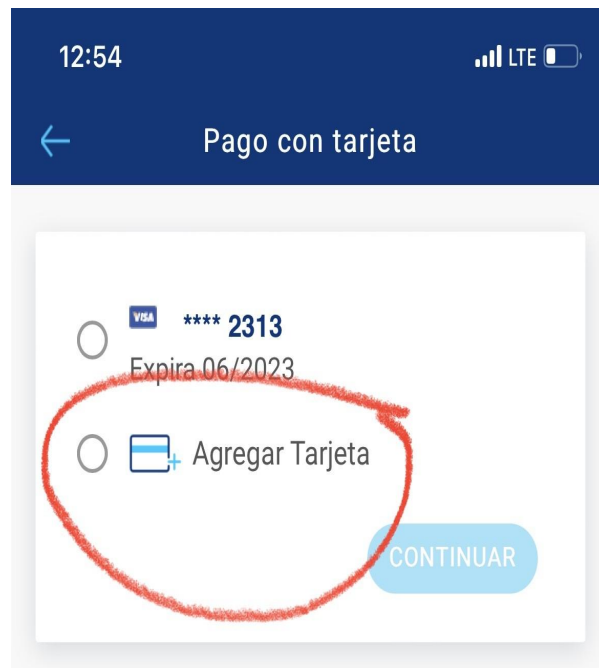


If you are staying for 7 Days or less
choose \$5.00 and hit CONTINUAR





Select the payment method
Tarjeta de Credito/Debito
(Credit or Debit Card)




Select *Agragar Tarjeta* - Add your card


1.

12:54 LTE


← Pago con tarjeta

☐  **** 2313
Expira 06/2023


☒  Agregar Tarjeta

Tarjetas aceptadas:  

Número completo de la tarjeta


 0000 0000 0000 0000

F. Expiración

MM/AA 

Búscala en el frente

CVV

000 

Búscala al reverso

Nombre del tarjetahabiente

Como aparece en la tarjeta

Correo electrónico

☒ Quiero guardar mis datos para futuros pagos

CONTINUAR

2. Credit/Debit Card Number
3. Expiration
4. CVV
5. Name on the card
6. Email Address

After adding funds to your account, you will now purchase an unlimited data package. Select Data Ilimitada (Unlimited Data) from the menu at the top of the screen.

Select Data y Minutos Ilimitados 7 Days

